

Help us to serve you more effectively by taking a moment to complete the following survey.

1. Have you personally used the St. James Parish Transit Service during the past year? ☐ Yes ☐ No

2. Have other members of your family used any St. James Parish Transportation services during the past year? ☐ Yes ☐ No

3. Check all the purposes you have used the SJP Transit Services this year.

☐ Seniors/Elderly Program	☐ Head Start
☐ Medical Appointments	☐ Program
☐ Utility Payments	☐ Grocery Store
☐ Other _____	

4. What is your perception of the SJP Transit System Overall?

☐ Excellent	☐ Very Good	☐ Good
☐ Fair	☐ Poor	☐ Very Poor

5. What area of this parish do you live in?

6. How Important is public transportation services to the residents of our community?

☐ Very Important	☐ Not Important
☐ Important	☐ Don't Know
☐ Somewhat Important	

7. Please indicate which of the following are reasons why you or members of your family don't ride the St. James Parish Transit system: (Check all that apply)

☐ I have a car available
☐ No service to where I go
☐ No service when I want to go
☐ I don't like traveling with strangers
☐ Bus service is too slow
☐ I don't like waiting for a bus
☐ I don't like changing buses

7. (continued)

- ☐ It is hard to get information on schedule
- ☐ I don't feel safe on a bus
- ☐ I think fares are too expensive
- ☐ I make multiple stops on my trips
- ☐ Buses do not run as frequently as I need
- ☐ I am unfamiliar with the bus services
- ☐ I never considered using bus services.
- ☐ Buses are not clean
- ☐ My disability makes it difficult to ride.
- ☐ I bring more than one child on my trips
- ☐ Other _____

8. Would you use SJP Transit if services were dedicated to bus stops? (blocks from home/work)

☐ ½ block	☐ 1 block	☐ 2 blocks
☐ 3 blocks	☐ 4+ blocks	

9. Would you use service if gas/fuel prices were higher (per gal)? ☐ \$2.75 ☐ \$3.00 ☐ \$3.50 ☐ \$4.00

10. Would you use SJP services if there were direct bus service from home to work? ☐ Yes ☐ No ☐ Maybe

11. If other members of your family use Transit, please describe how many and how often.

☐ 1 – 3 members	☐ more than 3 members
☐ Regularly	☐ Occasionally

12. Would you use SJP Transit Services if service is more frequent? (time between bus arrivals)

☐ 60 Minutes	☐ 40 Minutes	☐ 30 Minutes
☐ 20 Minutes	☐ 15 Minutes	☐ 10 Minutes

13. Would you be willing to transfer to a second bus route to make your trip?

☐ Yes – trip to work	☐ Yes – trip to shop
☐ No	☐ Maybe
☐ Other _____	

14. Would you consider joining a carpool?

☐ Yes – I would drive	☐ Yes – I would ride
☐ Yes – Either of the above ☐ No	

15. For what trip purposes would you consider using SJP bus services? (Check all that apply)

☐ To and from work every day
☐ To and from work one or two days a week
☐ To and from the grocery /neighborhood store
☐ To and from entertainment
☐ Other _____

16. What is the best way for SJP Transit to reach you with information about new or existing public transportation services? (Select the 3 most important to you)

☐ Newspapers	☐ Radio	☐ TV	☐ Email	☐ US Mail
☐ Word of Mouth	☐ Website	☐ Posters/Billboards		
☐ Schedules	☐ Other _____			

17. If you decided to use SJP Transit, how often would you ride?

☐ Weekdays	☐ Weekdays and Weekends
☐ 1 day per week	☐ 2-3 days per week
☐ 1-2 times per month ☐ Less	

18. How many working vehicles are usually available in your household?

☐ None	☐ 1	☐ 2	☐ 3 or more
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19. Are you? ☐ Male ☐ Female

20. What is the closest intersection with a traffic light to your home?

21. Do you have any other comments for St. James Parish Transit Department?

Please return this Survey to St. James Parish Transportation Department, 5154 Hwy 44, Convent, LA 70723. You may give to a Transit bus driver, or fax to (225) 869-7513. You may also return this survey to any St. James Parish Senior Center, or to the Department of Human Resources.